



# INDIRA GANDHI INSTITUTE OF MEDICAL SCIENCES,

SHEIKHPURA, PATNA – 800 014 (Bihar, India)

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## OFFICE OF THE MEDICAL SUPERINTENDENT

Ref. No.:- IGIMS/2023/ 2320 /MS Cell

Date: 07/10/2023

E-Tender Notice No.:- 02/2023-2024/Watch & Ward Services (Unit-A)/MS Cell

### CORRIGENDUM

Amendment Notice to the Tender Document bearing E-Tender No.:- 02/2023-2024/Watch & Ward Services (Unit-A)/MS Cell for complete work of Mechanized Watch & Ward Services at IGIMS, Patna.

Amendments mentioned hereunder are notified:-

SI No.	Points raised by Prospective bidders	Recommendation by the Committee
1.	As per prescribed rules the Agency should registered under ISO 9001, however, you have asked valid documents of ISO 9001: 18788. If any special rules under which authority you have asked document of above ISO. You are requested to forward a copy of the same for our information and necessary action. <b>(Query raised by M/s Intelligence Security of India)</b>	The Bidder should be ISO 9001:18788 certified agency and shall furnish valid documentary proof thereof.
2.	Annual Average Turnover should be Rs. 25 Crore during the last 3 Financial Year (2020-21, 2021-22, 2022-23). <b>(Query raised by M/s Frontline (NCR) Business Solution Pvt. Ltd., M/s Security Solution Services)</b>	Annual Average Turnover should be Rs. 25 Crores or more during last three financial years as under: Financial year- (2019-2020, 2020-2021 & 2021-2022)
3.	Rs. 18 Lakhs has been asked as EMD. Is it required for MSME registered Agencies also? <b>(Query raised by M/s Security Solution Services)</b>	Keeping in view of the nature of work, MSME registered Agencies are also required to submit EMD.
4.	You have asked for EMD of Rs. 15 Lakhs in Annexure-II and EMD of Rs. 18 Lakhs in Point no.- 8.6.1. Please clarify, for what amount of EMD we have to pay. <b>(Query raised by M/s Elite Falcons Pvt. Ltd., M/s Everest Human Resource Consultants)</b>	EMD would be Rs. 18 Lakhs for Unit-A and Rs. 18 Lakhs for Unit-B.
5.	The Bidder must have Hospital Security management software. As we are working with payroll, billing software and every organization have their different operation procedure. Can we submit an undertaking that after award of work we will implement the same as per your requirement? <b>(Query raised by M/s Elite Falcons Pvt. Ltd.)</b>	It is essential component. Bidder is requested to submit proof of the same with the Technical Bid.
6.	PSARA 2005 issued by NCT of Delhi. Kindly Clarify. <b>(Query raised by M/s Elite Falcons Pvt. Ltd.)</b>	In accordance with the National Skill Development Mission of the Government of India the qualifications of the Security Personnel (Assignment Manager, Security Supervisor, Security Guard (with arms), Security Guard (without arms) etc.) must be as per the qualification packs and National Occupation Standards (QP/NOS) of the Security Sector Skill Development Council (SSSDC) and requirements under PSARA Act, 2005.
7.	ESI not applicable on wages above Rs. 21000/- but as per your price Breakup you have calculated ESI. <b>(Query raised by M/s Elite Falcons Pvt. Ltd.)</b>	It will be as per existing norms.
8.	EPF calculation on ceiling limit of Rs. 15000/month which comes 1950@13% of Rs. 15000/-. But you have calculated 1973 and full amount in price Break-up (Salary Break-up). <b>(Query raised by M/s Elite Falcons Pvt. Ltd.)</b>	It will be as per latest notification of DGR w.e.f 01.04.2023 and will be applicable for any revision from time to time.

9.	<p>Minimum Service Charge @ 3.85 will be quoted. In case of tie in service charge, how successfully Bidder will be declared. Kindly clarify.</p> <p>(Query raised by M/s Elite Falcons Pvt. Ltd.)</p>	<p>In case of tie in Service Charges, following will be applicable:-</p> <p>a) No. Of Work Order towards deployment of Maximum numbers of Guards (Ex-Service men) in Hospital Services.</p> <p>b) No. Of Work Order deployment of Maximum numbers of Guards (Ex-Service men) in other services/ complexes.</p> <p>c) Highly Average Turnover of last three years (2019-2020, 2020-2021, 2021-2022)</p>
10.	<p>Format for Performance Certificate. The Technical Evaluation committee may also accept performance certificate in other similar contents and its decision shall be final (Page-8, point note-2 (1)). Can we submit the Performance Certificate in other formats also?</p> <p>(Query raised by M/s Principle Security and Allied Services Pvt. Ltd.)</p>	<p>It should be as per format attached.</p>
11.	<p>The Bidder should be registered with Labour Department under contract Labour (R&amp;A) Act. 1970 and Bihar works contract Act (wherever) applicable and shall submit valid documentary proof thereof. Please clarify whether Bihar work contract is applicable in Security Services. Can we only Contract Labour (R&amp;A) Act 1970 Licence?</p> <p>(Query raised by M/s Principle Security and Allied Services Pvt. Ltd.)</p>	<p>The Bidder should be registered with Labour Department under contract Labour (R&amp;A) Act. 1970 / Bihar works contract Act (wherever) applicable and shall submit valid documentary proof thereof.</p>

**Amendments mentioned hereunder are notified:-**

Description	Mentioned in the Bidding Document	Should be read as follows
<p>Last Date &amp; Time for submission / uploading of complete Tender at <a href="http://www.eproc2.bihar.gov.in">www.eproc2.bihar.gov.in</a>.</p>	<p>12 / 10 / 2023 up to 05:00 P.M</p>	<p>30. / 10 / 2023 up to 05:00 P.M</p>
<p>Last Date, Time and place for submission of hard copy of the Technical bid along with EMD &amp; Tender Document Fee at Director's Office, IGIMS, Patna by Speed/ Registered post/ Courier only.</p>	<p>13 / 10 / 2023 up to 04:00 P.M., at Director, IGIMS, Patna- 800014 (Bihar)</p>	<p>31. / 10 / 2023 up to 04:00 P.M, at Director, IGIMS, Patna- 800014 (Bihar)</p>
<p>Date, Time and Place of opening of Techno Commercial Bid only on <a href="http://www.eproc2.bihar.gov.in">www.eproc2.bihar.gov.in</a>.</p>	<p>16 / 10 / 2023 up to 03:00 P.M on <a href="http://www.eproc2.bihar.gov.in">www.eproc2.bihar.gov.in</a>.</p>	<p>01. / 11 / 2023 up to 03:00 P.M on <a href="http://www.eproc2.bihar.gov.in">www.eproc2.bihar.gov.in</a>.</p>

**Note:-**

1. All other Terms and conditions of the Original Tender Document shall remain unchanged.
2. This amendment shall be part of the Tender Document and become effective immediately in suppression to the earlier corresponding version.

  
 Director  
 IGIMS, Patna